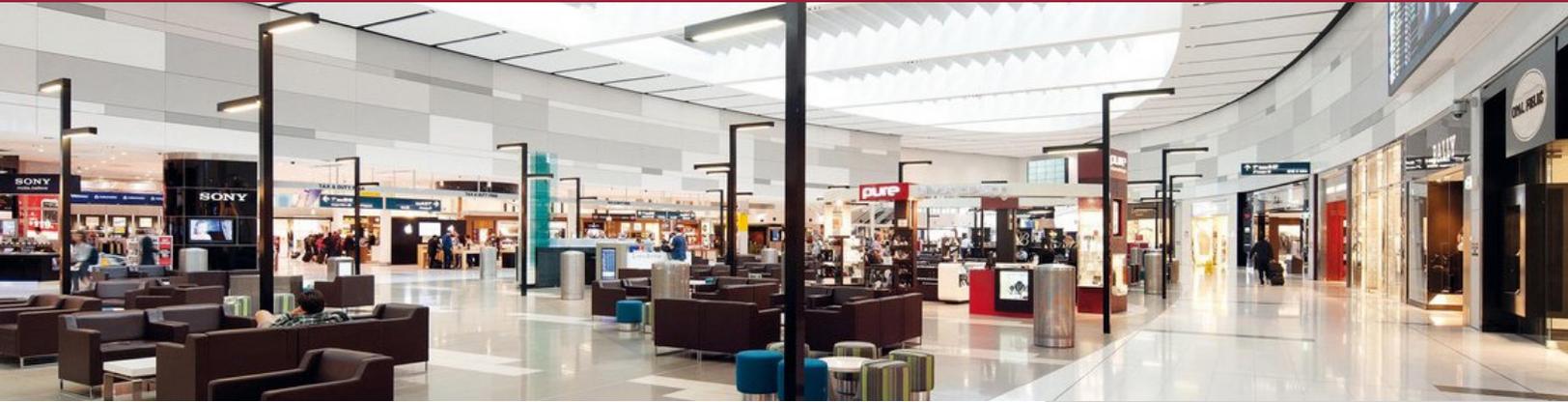# SBX2
Information Lines

CONTROL THE FLOW OF INFORMATION

Deliver information more consistently, more affordably, and more effectively with SBX2 Information Lines. Designed to communicate everything from movie times to emergency information and equipped to handle up to 300 calls per hour, SBX2 Information Lines take pressure off call staff and give you greater control over the information you share.

A 24/7 STAFFLESS SOLUTION

No More Waiting
Callers looking for routine information no longer have to wait! SBX2 Information Lines run 24/7 and can handle an average of 300 calls per hour, freeing up operators to address more important calls.

Applications: Answer calls outside business hours, reduce staff required to handle calls.

Quick Configuration
Whether you're local or remote, you can refresh your SBX2 Information Lines recordings in a matter of minutes using an Ethernet, telephone, or modem connection. Making a change is easy enough that you even can do it on your own—no technician required.

Applications: Keep messages fresh, reduce time spent on-site.

A Consistent Message
Even the most experienced operator can make a mistake. But with SBX2 Information Lines, there's never any question about what a caller hears. Every person who rings your Information Line will get the same exact message, ensuring maximum consistency and clarity.

Applications: Keep emergency communications calm and clear, reduce operator error.

More Languages and Menus
SBX2 Information Lines can be programmed to serve information in multiple languages. You can also organize information into menus so it's easier for your caller to find exactly what they're looking for.

Applications: Organize info by department, categorize FAQs for easy look-up.

APPLICATION REQUIREMENTS

The application requirements are at least one of these:

- Analog Lines
- KSU
- PBX
- IP-PBX with media gateway.

YOU MAY ALSO BE INTERESTED IN

- Auto-attendant
- Dial-by-Name
- Emergency Messaging System Overide
- Failover for KSU/PBX/IP-PBX/ VoiceMail system
- Call Center In Queue Announcements
- Music and Marketing-On-Hold
- Pre-Recorded Paging and Repetitive Announcements
- Priority Announcements
- Triggered Announcements
- Hotel Wake-Up call

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